This guidebook applies to TI-Nspire™ software version 4.4. To obtain the latest version of the documentation, go to education.ti.com/guides.
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Contents

Important Information ................................................................. 2

Using Press-to-Test ................................................................. 5
  Entering Press-to-Test Mode ..................................................... 5
  Accessing Press-to-Test Help .................................................. 8
  Clearing Data in Press-to-Test Mode .......................................... 8
  Reviewing Press-to-Test Mode Restrictions ................................. 9
  Operating the Handheld in Press-to-Test Mode ............................ 10
  Working with Documents in Press-to-Test Mode ............................ 12
  Transferring Press-to-Test Restrictions ..................................... 13
  Exiting Press-to-Test Mode ..................................................... 15
  Canceling Press-To-Test on Multiple Handhelds .......................... 16
  Understanding Press-to-Test Restrictions ................................... 19
  Press-to-Test for TI-84 Plus Mode ............................................ 22

General Information ..................................................................... 27
  Texas Instruments Support and Service ...................................... 27
  Service and Warranty Information ............................................. 27

Index ......................................................................................... 29
Using Press-to-Test

The guidelines for many international, national, and state assessments allow or require students to use TI-Nspire™ handhelds when taking an exam. Press-to-Test enables you to quickly prepare student handhelds for exams where use of applications, programs, and other files is restricted. When a handheld is in Press-to-Test mode, students cannot access pre-existing folders, documents, and Scratchpad data. Students using the TI-Nspire™ CX-C handhelds cannot access the Chinese-English dictionary.

Press-to-Test temporarily disables documents and some features of handheld applications. After the exam, these documents and features can be easily restored for classroom use.

The Press-to-Test feature is available on the following TI-Nspire™ handhelds:

- TI-Nspire™ and TI-Nspire™ CAS handhelds with OS version 1.3 or higher.
- TI-Nspire™ CX and TI-Nspire™ CX CAS handhelds with OS version 3.0 or higher.
- TI-Nspire™ CX-C and TI-Nspire™ CX-C CAS handhelds with OS version 3.1 or higher.
- TI-Nspire™ CM-C and TI-Nspire™ CM-C CAS handhelds with OS version 3.1 or higher.

Press-to-Test is also available in TI-84 Plus Mode when using a TI-Nspire™ handheld that lets you switch between the TI-Nspire™ keypad and a TI-84 Plus keypad. For details, see Press-to-Test for TI-84 Plus Mode.

Note: Some states only permit the use of the TI-Nspire™ in TI-84 mode. To find out if your state allows TI-Nspire™ technology, see the State/Province Information website at: education.ti.com/go/testprep

Entering Press-to-Test Mode

1. Ensure that the handheld is turned off.
2. On a Touchpad, press and hold down the esc on keys.
   On a Clickpad: Press and hold down the esc on keys.
   Do not release the keys until the Press-to-Test screen is displayed.
Select an Angle Setting

1. Press \( \text{tab} \) as necessary to highlight the Angle Setting menu.
2. Press \( \text{►} \) to display the list of angle units. Available units are: degree, radian, and gradian.
3. Press \( \uparrow \) or \( \downarrow \) to highlight the angle unit you wish to use, and then press \( \text{enter} \) to select it.

Select or Clear Restrictions

By default, all restrictions are selected. You can set each restriction individually, or you can quickly select or clear all restrictions by pressing \( \text{ctrl} \) \( \text{A} \).

- Selecting a restriction disables or limits specific features during the Press-to-Test session.
- Clearing a restriction allows its associated features to be used during the session.

**Note:** For a detailed list of restrictions, refer to Understanding Press-to-Test Restrictions

1. Press \( \text{tab} \) or press \( \downarrow \) to move through the list of restrictions. To quickly access the last item in the list, press \( \uparrow \). Continue to press \( \uparrow \) to move up through the list of restrictions.
2. When a restriction is highlighted, press \( \text{ esc} \) to clear or select it.

Enter Press-to-Test Mode

**Note:** You cannot change the restrictions after entering Press-to-Test mode. You must exit Press-to-Test and then enter it with new settings. To cancel now without entering Press-to-Test mode, press \( \text{ esc} \), or press \( \text{tab} \) to select Cancel, and then press \( \text{enter} \).
1. To proceed and enter Press-To-Test using the current settings, press \( \text{tab} \) to select \textbf{Enter Press-to-Test}, and then press \( \text{enter} \).

The handheld saves the settings and then restarts. When the restart has completed, the following dialog box is displayed to confirm the handheld is in Press-to-Test mode.

\textbf{Note:} Your handheld display may be different, depending on whether you modified the settings. You cannot change settings after the handheld restarts.

2. Press \( \text{tab} \) or \( \text{enter} \) to select \textbf{OK}.

The Home screen opens. A Lock icon in the title bar indicates the handheld is in Press-to-Test mode.

- Pre-existing Scratchpad data is temporarily deleted.
- Pre-existing documents and folders within the My Documents folder are temporarily deleted.

Note: Pre-existing documents, folders, and Scratchpad data will be restored when you exit Press-to-Test mode.

- A “Press-to-Test” folder is created within the My Documents folder.
- If CAS functionality is enabled on the handheld, the "CAS" identifier is displayed on the Home screen.
- The Chinese-English dictionary, if installed, is temporarily disabled on TI-Nspire™ CX-C handhelds.

**Accessing Press-to-Test Help**

- Use one of the following methods to get help for using Press-to-Test:
  - From the Press-to-Test window, click the Help button located in the lower left corner.
  - From an open document on a Touchpad: Press $\text{doc}$, and then select Press-to-Test $>$ Help.
  - From an open document on a Clickpad: Press $\text{/ C}$, and then select Press-to-Test $>$ Help.

The Help window opens.

![Help Window](image)

**Clearing Data in Press-to-Test Mode**

You can clear documents, Scratchpad data, and libraries added in a Press-to-Test session without exiting Press-to-Test mode. Clearing data does not change the Press-to-Test restrictions, so you can use this method to start a new test that requires the same restrictions.

Note: To change restrictions, you must exit Press-to-Test and then enter Press-to-Test mode with new settings.

To clear Press-to-Test data without changing restrictions:
1. Ensure the handheld is turned off.

2. On a Touchpad, turn on the handheld by pressing and holding down the \( \text{esc} \) and \( \text{on} \) keys.

   On a Clickpad: Press and hold down the \( \text{esc} \), \( \text{home} \), and \( \text{on} \) keys.

   The Press-to-Test window is displayed with an option to Reset.

3. Select Reset Press-to-Test to clear the data.
   - or -
   Select OK to close the window without clearing the data.

   **Note for TI-Nspire™ handhelds with removable keypad:** Clearing Press-to-Test data while using the TI-Nspire™ keypad does not affect data created with the TI-84 Plus keypad. Your TI-84 Plus data remains intact, although it is not accessible while the TI-Nspire™ keypad is in place.

   **Reviewing Press-to-Test Mode Restrictions**

   You can review the Angle Setting and restrictions in effect on a handheld that is in Press-to-Test mode. You cannot change the restrictions while in the testing session. You must exit Press-to-Test mode and re-enter it with new restrictions.

   To review the current restrictions:

1. Turn the handheld off, and then turn it back on.

   A dialog box opens, showing the selected Press-to-Test settings.
2. Press ▲ or ▼ to scroll through the restrictions.

Restrictions that are currently in effect are shown with a check mark.

**Operating the Handheld in Press-to-Test Mode**

When a handheld is in Press-to-Test mode, the LED indicator on top of the handheld flashes (on the TI-Nspire CX and Touchpads). The LED lets you quickly see that the handheld is in Press-to-Test mode—even when the handheld is off.

- If the LED indicator flashes green-green, all restrictions are selected.
- If the LED indicator flashes yellow-yellow, one or more restrictions have been cleared.

**Notes:**

- Older TI-Nspire™ CAS handelds do not have an LED indicator on the top of the handheld.
- The LED on the TI-Nspire™ CM-C handheld indicates battery status only. It does not flash when the handheld is in Press-to-Test mode.

**System Settings**

The system settings in effect prior to entering Press-to-Test mode are not passed to the Press-to-Test session. Instead, when you first enter Press-to-Test mode, the system settings are set to their defaults. You can change the settings while in Press-to-Test mode. When you exit Press-to-Test mode, system settings are restored to those in effect before you entered Press-to-Test.

**Freeing Memory for Press-to-Test Mode**

If your handheld has insufficient memory available to enter Press-to-Test mode, a message appears suggesting that you remove some documents.

Your options include:
• Backing up documents to a computer or another handheld and then deleting them from your handheld. You can restore the documents after you exit Press-to-Test mode.

• Deleting unnecessary documents from your handheld.

For detailed instructions on freeing memory, refer to the "Memory and File Management" section of the Getting Started guide for your handheld.

**Turning the Handheld Off and On in Press-to-Test Mode**

If you turn the handheld off, or if it goes into Automatic Power Down™ (APD™) while in the Press-to-Test mode, it remains in testing mode when powered on again. A message reminds you that the handheld is in Press-to-Test mode, and the selected restrictions are shown.

![Press-to-Test mode screenshot]

**Note:** If a dialog box is open when the handheld powers down while in Press-to-Test mode, that dialog box is displayed when you turn the handheld on again.

**Auto-Save**

If the handheld restarts while in Press-to-Test mode, the handheld remains in testing mode and returns to the last active document.

**Managing Battery Power**

If using a TI-Nspire™ or TI-Nspire™ CAS handheld, you can remove and replace batteries while in Press-to-Test mode. If you change the batteries, the handheld remains in testing mode. When you turn it on again, the reminder dialog box is displayed.

Before entering Press-to-Test mode or before beginning an exam, you should ensure the rechargeable battery is fully charged on any handheld that uses a rechargeable battery.
Working with Documents in Press-to-Test Mode

When the handheld is in Press-to-Test mode, all folders and documents present on the handheld before you entered Press-to-Test mode are disabled. While in Press-to-Test mode, you will only see the Press-to-Test folder listed in My Documents.

Teachers can send and collect documents when handhelds are in Press-to-Test mode. However, if you want to collect a document that students have created or edited while in Press-to-Test mode, you must collect the document before the students exit Press-to-Test mode.

Accessing the Press-to-Test Folder

1. Press \( \text{alt} + \text{on} \) to access the Home screen.
   
   On a Clickpad: Press \( \text{fn} \).

2. Select My Documents to open the file manager.

![File Manager](image)

You can create, save, or delete folders and documents within the Press-to-Test folder.

Creating a New Document

1. Press \( \text{alt} + \text{on} \) to access the Home screen.
   
   On a Clickpad: Press \( \text{fn} \).

2. Select New Document or press \( \text{ctrl} + \text{N} \) to open a new document.

3. Use \( \text{▼} \) and \( \text{▲} \) to highlight the application you want to add to the page, and then press \( \text{enter} \).

   A lock icon in the title bar indicates that the handheld is in Press-to-Test mode.
Transferring Press-to-Test Restrictions

Use the Transfer Press-to-Test feature to quickly distribute a specific set of Press-to-Test restrictions to multiple student handhelds without requiring a computer.

Requirements

- If you send Press-to-Test settings to a handheld that is already in Press-to-Test mode, the restriction settings on the receiving handheld are overwritten and all data created during that Press-to-Test session is lost.
- The operating system version on the sending handheld must be equal to or higher than the OS on the receiving TI-Nspire™ handheld.
- The transfer will fail if the receiving handheld does not have enough memory.

Transferring the Settings

1. Enter Press-to-Test mode on the "sending" handheld. Be sure to select the specific set of restrictions required for the exam.
2. Connect the sending handheld to a "receiving" handheld using a mini-to-mini USB cable.
3. Make sure both handhelds are turned on and the Press-to-Test window is visible on the sending handheld. If necessary, turn the handheld off, and then turn it on again.

4. Select **Transfer Press-to-Test**.

   The Press-to-Test Angle Setting and Restrictions are copied to the receiving handheld.
When the transfer is complete, the receiving handheld restarts in Press-to-Test mode, and the sending handheld displays a confirmation message.

Note: Both handhelds can now be used as sending handhelds.

5. Connect the next receiving handheld, and repeat from Step 3 until all handhelds are configured.

Exiting Press-to-Test Mode

When you exit Press-to-Test mode on a handheld:

- All documents created during the Press-to-Test session are deleted. If you re-enter Press-to-Test mode, the Press-to-Test folder is empty.
- All files and system settings are restored to what they were before you entered Press-to-Test mode.
- If a document was open before you entered Press-to-Test mode, that document is restored to the same view (My Documents, Page sorter, or page view) as before. If the document contained unsaved changes, the changes remain unsaved.
- If no document was open, the handheld displays the My Documents folder.

Using Another Handheld to Exit Press-to-Test Mode

You can exit Press-to-Test mode on your handheld by connecting it to another handheld and using the Exit Press-To-Test menu command. The two handhelds can be mixed. For example, you can connect a TI-Nspire™ CX handheld to a TI-Nspire™ handheld or connect a TI-Nspire™ CAS handheld to a handheld that does not have CAS.

Important: If the other handheld is in Press-to-Test mode, it will also exit Press-to-Test.

1. Connect your handheld to the other handheld using the unit-to-unit connection cable.
2. Make sure both handhelds are turned on.
3. On your handheld, press \[\text{on}\] to display the Home screen.

On a Clickpad: Press \(\text{on}\).

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**Using Press-to-Test** 15
4. Select My Documents, and then press \( \text{doc} \) to display the Documents menu.

On a Clickpad: Select My Docs, and then press \( \text{ctrl} \) \( \text{a} \).

5. On the Documents menu, select Press-to-Test > Exit Press-To-Test. This menu item is enabled only in Press-to-Test mode.

<table>
<thead>
<tr>
<th>Documents</th>
</tr>
</thead>
<tbody>
<tr>
<td>1: File</td>
</tr>
<tr>
<td>2: Edit</td>
</tr>
<tr>
<td>3: View</td>
</tr>
<tr>
<td>4: Insert</td>
</tr>
<tr>
<td>5: Page Layout</td>
</tr>
<tr>
<td>6: Refresh Libraries</td>
</tr>
<tr>
<td>7: Settings &amp; Status</td>
</tr>
<tr>
<td>8: Login...</td>
</tr>
<tr>
<td>9: Press-to-Test</td>
</tr>
</tbody>
</table>

- Your handheld exits Press-to-Test mode and restarts in normal mode. If the other handheld is in Press-to-Test mode, it also exits Press-to-Test mode and restarts.
- If the handheld is not connected properly, it displays the following message.

![Exit Press-to-Test Message]

- The handheld does not exit Press-to-Test mode until it restarts. If you disconnect the cable before the restart begins, the handheld remains in Press-to-Test mode.

**Note:** You can also exit Press-to-Test mode by successfully receiving an OS upgrade (from another handheld or through computer software). Receiving the same OS version will not cause the handheld to exit Press-to-Test.

**Canceling Press-To-Test on Multiple Handhelds**

Teachers running TI-Nspire™ Navigator™ Teacher Software can cancel Press-to-Test mode remotely on multiple handhelds. The handhelds must be turned on and connected to the teacher’s computer by one of these means:
• TI-Nspire™ Docking Station or TI-Nspire™ CX Docking Station
• TI-Nspire™ Navigator™ Cradle
• TI-Nspire™ CX Wireless Network Adapter
• A direct connection through a standard USB cable

**Note:** TI-Nspire™ CX Navigator™ Teacher Software v4.4 can cancel Press-to-Test mode on CX handhelds only. To cancel Press-to-Test on both CX and earlier handhelds, you must use TI-Nspire™ Navigator™ Teacher Software v3.9.

**Canceling by Using the Transfer Tool**

1. Create an empty .tns file named “Exit Test Mode.tns” and save it in your default TI-Nspire™ folder.
   
   **Note:** The file name is case sensitive and must be named as described.

2. In the Content Workspace, select **Tools > Transfer Tool**.
   
   The Transfer Tool opens.

3. Click **Add to Transfer List**.

4. Navigate to the folder where the "Exit Test Mode.tns" file is located, and select it to add it to the transfer list.

5. In the Transfer Tool, select the Exit Test Mode.tns file.

   The **Edit Destination Folder** field becomes active when you select the file name.

6. Type **Press-to-Test** in the **Edit Destination Folder** field, and click **Change**.
**Note:** You must type the folder name manually. You cannot select it by navigating to the handheld's Press-to-Test folder.

7. Click **Start Transfer**.

   The “Exit Test Mode.tns” file is sent to the connected handhelds, and Press-to-Test is canceled. The handhelds restart, and the operating system loads.

   To cancel Press-to-Test mode on additional handhelds, disconnect the restarted handhelds and connect the other handhelds. The transfer process continues until you stop the transfer.

8. To stop the transfer, click **Stop Transfer**.

9. Click **Close** when all transfers are complete.

### Canceling by Using Send to Class

When a class is in session and students are logged in, you can cancel Press-to-Test by sending the "Exit Test Mode.tns" file to the class. Students not logged in will receive the file when they log in.

1. Create an empty .tns file named **“Exit Test Mode.tns”** and save it in your default TI-Nspire™ folder.

   **Note:** The file name is case sensitive and must be named as described.

2. Click **Tools > Send to Class**.

   The Select file(s) to send dialog box opens.

3. Ensure the **Files** tab is open.

4. Navigate to the folder where the "Exit Test Mode.tns" file is located and select it.

5. Click **Next**.

   The Select individual(s) dialog box opens.
6. Click Class 🎓 to send the file to the whole class. To send the file to only those
class members who are currently logged in, select the **Logged in only** check box.

   **Note:** To send the file to an individual student, click **Individuals 👤**, and then click
   the student name.

7. Type **Press-to-Test** in the **Send to handheld folder** field.

8. Click **Finish**.

   For students who are logged in, the “Exit Test Mode.tns” file is sent, and the
   connected handhelds exit Press-to-Test mode. The handhelds restart and the
   operating system loads.

**Understanding Press-to-Test Restrictions**

By default, all restrictions are selected when you enter Press-to-Test mode, and their
associated features are disabled on the application menus.

- Selecting a restriction disables or limits its associated features during the Press-to-
  Test session.
- Clearing a restriction allows its associated features to be used during the session.

**Restricting Geometry Functions**

When you choose to limit geometry functions, all items on the **Measurement**,  
**Construction**, and **Transformation** menus are disabled.
Restricting Graphs Functions

On the Graphs menu, the following items are disabled:

- **Actions > Coordinates and Equations**
- **Geometry > Measurement, Construction, and Transformation.**

Disabling Function and Conic Grab and Move

- You cannot move any function or conic in Graphs, Geometry, or Scratchpad. For example, if you have graphed \( y = x^3 \), you can select the function but you cannot move or manipulate it by dragging.
- You cannot access the attribute that toggles the displayed form of a conic equation between Standard and Expanded.
- Disabling function and conic grab and move does not apply to lines and functions in Data & Statistics.
- Disabling function grab and move does not restrict sliders in the Graphs and Geometry applications.
- You can still grab the coordinate plane and move it around.

Disabling Vector Functions

When vector functions are disabled, students cannot calculate the following functions:

- Unit vector [unitV[]]
- Cross product [crossP[]]
- Dot product [dotP[]]
- Eigenvector [eigVc[]]
- Eigenvalue [eigVl[]]

Disabling the “isPrime” Function

The `isPrime` function determines if a number is a prime number (a whole number greater than two that is evenly divisible only by itself and one). Disabling this function prevents students from selecting the `isPrime` command in the Catalog and from selecting Test > IsPrime in Math Operators. If a student manually enters the `isPrime` function, submitting the expression results in an error message.

Disabling Differential Equation Functionality

The Differential Equation graph type is disabled in the Graphs and Geometry
applications. Users cannot manually type and graph a differential equation.

Related math functions \texttt{rk23, euler}, and \texttt{deSolve} are also disabled.

**Disabling Inequality Graphing**

When inequality graphing is disabled, students cannot graph inequalities with $<$, $>$, $\leq$, and $\geq$ or grab and drag inequalities to a graph in the Graphs, Geometry, and Scratchpad applications.

**Disabling 3D Graphing**

When this feature is disabled, students cannot use the 3D Graphing view.

**Disabling Implicit Graphing, Conic Templates, Conic Analysis, and Geometric Conics**

When these features are disabled, students cannot graph equations in terms of $x = ay + c$ or $ax + by = c$. Conic templates are not available, and students cannot analyze conics or graph the geometric conic of an ellipse, parabola, hyperbola, or conic by five points.

**Disabling Trigonometric Functions**

Disabling trigonometric functions prevents students from using the following functions in calculations and graphing.

<table>
<thead>
<tr>
<th>csc</th>
<th>sec</th>
<th>cot</th>
</tr>
</thead>
<tbody>
<tr>
<td>csc$^{-1}$, arccsc</td>
<td>sec$^{-1}$, arcsec</td>
<td>cot$^{-1}$, arccot</td>
</tr>
<tr>
<td>csch</td>
<td>sech</td>
<td>coth</td>
</tr>
<tr>
<td>csch$^{-1}$, arccsch</td>
<td>sech$^{-1}$, arcsech</td>
<td>coth$^{-1}$, arccoth</td>
</tr>
</tbody>
</table>

- Attempting to evaluate any of these functions results in an error message.
- Students cannot select the \texttt{csc, sec, cot, csc-1, sec-1, and cot-1} functions by pressing \texttt{ trig} on the handheld.
- Students cannot select the disabled functions from the Catalog.

**Disabling the \texttt{log}_{b}x Template**

Students cannot use the \texttt{log}_{b}x (convert to logbase) and \texttt{log(a, b)} commands and templates, including \texttt{log}_{b}x templates.
• When a student presses $\log$ on the handheld, only calculations in log10 format are accepted.

• If a student manually enters $\log(a,b)$ or $>\logbase$ into an expression, attempting to evaluate the expression results in an error message.

• Students are allowed to enter $\log(a)$, $\log(a,10)$, and $\log(a,10.)$.

Disabling Summation Functions and Templates

Students are prevented from using summation functions and templates. The \(\sum\) and sumSeq functions are disabled.

Disabling Polynomial Root Finder

The polyRoots\{, cPolyRoots\{, solve\{, simult\{, zeros\{, and cZeros\{ functions are disabled. Attempting to evaluate any of these functions results in an error message.

Note: When the polynomial tools are disabled, students cannot use Find Roots of Polynomial, Real Roots of Polynomial, or Complex Roots of Polynomial.

Disabling Simultaneous Equation Solver

The linSolve\{ and simult\{ functions are disabled in menus and in the Catalog. Attempting to evaluate either of these functions results in an error message.

Disabled Chinese-English Dictionary

In Press-to-Test mode, the Chinese-English Dictionary is automatically disabled if installed on TI-Nspire™ CX-C handhelds. You cannot use the dictionary while in Press-to-Test mode.

Press-to-Test for TI-84 Plus Mode

The information in this section applies only to TI-Nspire™ handhelds that let you switch between the TI-Nspire™ keypad and a TI-84 Plus keypad. To use Press-to-Test in TI-84 Plus mode, the handheld must be started with the TI-84 Plus keypad in place.

Note: Using Press-to-Test in TI-84 Plus mode does not affect documents created with the TI-Nspire™ keypad in place.

Be sure to exit Press-to-Test mode before attempting to switch to a different keypad. If you switch keypads while in Press-to-Test mode, the handheld displays the following message:
Enabling Press-to-Test Mode in TI-84 Plus Mode

1. Turn the handheld off.

2. Press and hold 1, 2, and ON until the Reset Options screen opens.

3. To change the default settings, move the cursor over the desired setting and press \( \text{ENTER} \).

4. Press ZOOM (beneath OK on the screen) to select OK.

   The options you selected are displayed on the Reset Complete screen.

5. Press any key to continue.

6. To verify that Apps, Programs, and functions are disabled:
Other variables stored in RAM and in archived memory (including AppVars) are deleted.

Verifying that Functions are Disabled in TI-84 Plus Mode

When students try to access disabled functions, the following informational screens are displayed:
Note: If a handheld is already in Press-to-Test mode, applications and programs are disabled. If you try to enter Press-to-Test on a TI-Nspire™ handheld using the TI-84 keypad while already in Press-to-Test mode, the Reset Complete screen is displayed. Current settings are shown and RAM is reset. The handheld is ready to be used by another student in a clean testing state as needed.

Exiting Press-to-Test Mode in TI-84 Plus Mode

When you re-enable TI-Nspire™ handhelds using the TI-84 keypad and TI-84 Plus handhelds, Apps and Programs are restored.

To restore a TI-Nspire™ handheld in TI-84 Plus mode to full functionality:

- Link your handheld to another TI-Nspire™ handheld in TI-84 Plus mode or a TI-84 Plus handheld.
- Transfer any file to or from the handheld that is in testing mode.
- Alternatively, you can use TI Connect™ to download a file from your computer to your handheld.

To transfer a file from another TI-84 Plus handheld:

1. On the receiving unit, press [2nd] [LINK] and then highlight RECEIVE. Do not press [ENTER] yet.
2. On the sending calculator, Press [2nd] [LINK].
3. Select a file to send by selecting a category, and then selecting a file to send.
4. Highlight **TRANSMIT** to send the file, but do not press **ENTER** yet.

5. Press **ENTER** on the receiving calculator.

6. Press **ENTER** on the transmitting calculator.

**Note:** You may need to rename or overwrite your variable for the file transfer to be successful.

**Note:** TI TestGuard™ App for the TI-83 Plus and TI-84 Plus is not designed to run and transfer testing setups when loaded on a TI-Nspire™ handheld in TI-84 mode, including the Re-Enable feature. Also, the blinking LEDs that indicate you are in Press-to-Test mode do not blink when in TI-84 mode.
General Information

Texas Instruments Support and Service

General Information: North and South America

Home Page: education.ti.com
KnowledgeBase and e-mail inquiries: education.ti.com/support
Phone: (800) TI-CARES / (800) 842-2737
For North and South America and U.S. Territories

International contact information: education.ti.com/support/worldwide

For Technical Support

Knowledge Base and support by e-mail: education.ti.com/support or ti-cares@ti.com
Phone (not toll-free): (972) 917-8324

For Product (Hardware) Service

Customers in the U.S., Canada, Mexico, and U.S. territories: Always contact Texas Instruments Customer Support before returning a product for service.

For All Other Countries:

For general information

For more information about TI products and services, contact TI by e-mail or visit the TI Internet address.

E-mail inquiries: ti-cares@ti.com
Home Page: education.ti.com

Service and Warranty Information

For information about the length and terms of the warranty or about product service, refer to the warranty statement enclosed with this product or contact your local Texas Instruments retailer/distributor.
Index

3

3D graphing ................................................................. 21

A

auto-save ................................................................. 11

B

battery power ............................................................ 11

C

Chinese-English dictionary ........................................... 22
clearing Press-to-Test .................................................... 8
commands
  cSimult() ................................................................. 22
  inSolve() ................................................................. 22
  sumult() ................................................................. 22
conic analysis ............................................................ 21
conic templates .......................................................... 21
creating
  new documents ........................................................ 12

D

derential equation graphing ........................................... 20

aking functions
  "isPrime" ................................................................. 20
  3D graphing ............................................................. 21
  Chinese-English dictionary ........................................... 22
  conic analysis .......................................................... 22
  conic templates ........................................................ 21
derential equation graphing .......................................... 20
function and conic grab and move .................................. 20
gometry functions ....................................................... 19
implicit graphing ......................................................... 21
inequality graphing ..................................................... 21
logbx template ............................................................ 21
polynomial root finder .................................................. 22
 simultaneous equation solver ......................................... 22
summation functions and templates ................................ 22
trigonometric functions ............................................... 21
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>vector functions</td>
<td>20</td>
</tr>
<tr>
<td>documents</td>
<td>12</td>
</tr>
<tr>
<td>enabling</td>
<td></td>
</tr>
<tr>
<td>Press-to-Test</td>
<td>5</td>
</tr>
<tr>
<td>Press-to-Test for TI-84 Plus</td>
<td>23</td>
</tr>
<tr>
<td>exiting</td>
<td></td>
</tr>
<tr>
<td>Press-to-Test</td>
<td>15</td>
</tr>
<tr>
<td>Press-to-Test from multiple handhelds</td>
<td>16</td>
</tr>
<tr>
<td>Press-to-Test in TI-84 Plus mode</td>
<td>25</td>
</tr>
<tr>
<td>Press-to-Test on one handheld</td>
<td>15</td>
</tr>
<tr>
<td>Press-to-Test using Transfer Tool</td>
<td>17</td>
</tr>
<tr>
<td>function and conic grab and move</td>
<td>20</td>
</tr>
<tr>
<td>geometry functions</td>
<td>19</td>
</tr>
<tr>
<td>help, Press-to-Test mode</td>
<td>8</td>
</tr>
<tr>
<td>implicit graphing</td>
<td>21</td>
</tr>
<tr>
<td>inequality graphing</td>
<td>21</td>
</tr>
<tr>
<td>isPrime function</td>
<td>20</td>
</tr>
<tr>
<td>LED indicator</td>
<td>10</td>
</tr>
<tr>
<td>lock icon</td>
<td>12</td>
</tr>
<tr>
<td>logbx (convert to logbase)</td>
<td>21</td>
</tr>
<tr>
<td>logbx template</td>
<td>21</td>
</tr>
<tr>
<td>managing battery power</td>
<td>11</td>
</tr>
<tr>
<td>memory</td>
<td></td>
</tr>
<tr>
<td>management</td>
<td>10</td>
</tr>
<tr>
<td>My Documents</td>
<td>12</td>
</tr>
</tbody>
</table>
new documents .............................................................................. 12
opening
  My Documents ............................................................................ 12
operating handhelds ....................................................................... 10

d polynomial root finder ............................................................. 22
  Press-to-Test
    TI-84 Plus .............................................................................. 22
  Press-to-Test folder ..................................................................... 12
  Press-to-Test restrictions .......................................................... 9
  Press-to-Test, help ..................................................................... 8

re-entering Press-to-Test ............................................................. 8
removing
  documents from memory .......................................................... 10
  Press-to-Test from multiple handhelds ...................................... 16
  Press-to-Test using Transfer Tool .............................................. 17
resetting Press-to-Test ................................................................. 8
reviewing
  restrictions ............................................................................. 9

sending Press-to-Test to handhelds ............................................. 13
simultaneous equation solver ..................................................... 22
summation functions and templates ......................................... 22
system settings ........................................................................... 10

TI-84 Plus
  enabling Press-to-Test ............................................................ 23
  exiting Press-to-Test ................................................................. 25
  transferring files ....................................................................... 25
  verifying functions are disabled ............................................. 24
Transfer Press-to-Test restrictions ............................................... 13
Transfer Tool ............................................................................. 17
transferring press-to-test to handhelds ...................................... 13
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>trigonometric functions</td>
<td>21</td>
</tr>
<tr>
<td>turning the handheld on/off</td>
<td>11</td>
</tr>
<tr>
<td><strong>V</strong></td>
<td></td>
</tr>
<tr>
<td>vector functions</td>
<td>20</td>
</tr>
<tr>
<td><strong>W</strong></td>
<td></td>
</tr>
<tr>
<td>working with documents</td>
<td>12</td>
</tr>
</tbody>
</table>